



Fulfillers Agreement for Microsoft Software and Licenses for Education Sector
Premier Support Price List for Novemver 2023

| Code | APP CSE Description | Part Number | Item Name | Service Description | Fulfiller's Price (PHP) | Add : 12% VAT | Consignment Price of MS Software and Licenses (PHP) | Comments |
|------------------|-------------------------------------|-------------|-----------------------------------|---|-------------------------|---------------|---|-------------------------------|
| 43231513-SFT-001 | Business function specific software | PPSDM-0001 | Premier Starter Support Package | <p>PREMIER SUPPORT For PARTNER (Thru) SERVICE BUNDLE 40 Problem Resolution Support Hours (PRS) 35 Advisory Support Hours (ASH) Service Delivery Management Included</p> <p>**As-needed Problem Resolution Support is provided for online services. Purchased Problem Resolution Support hours will not be deducted for incidents opened against these technologies. ***If one orders one type of service and wish to exchange it for another type, you may apply equivalent value to an alternative service, where available, and agreed with your Customer Success Account Manager.</p> | ₱2,758,173.00 | ₱330,980.76 | ₱3,089,153.76 | Valid until Dec 31, 2023 only |
| 43231513-SFT-001 | Business function specific software | PPSDM-0002 | Premier Base Support Package | <p>PREMIER SUPPORT for PARTNER (Thru) SERVICE BUNDLE 50 Problem Resolution Support Hours (PRS) 50 Advisory Support Hours (ASH) Service Delivery Management Included</p> <p>*or have a mix of PRS & ASH keeping PRS at 40hours ASH at 35hours as the minimum (e.g. 40xPRS/60xASH, 65xPRS/35xASH..) **As-needed Problem Resolution Support is provided for online services. Purchased Problem Resolution Support hours will not be deducted for incidents opened against these technologies. ***If one orders one type of service and wish to exchange it for another type, you may apply equivalent value to an alternative service, where available, and agreed with your Customer Success Account Manager.</p> | ₱3,064,775.00 | ₱367,773.00 | ₱3,432,548.00 | Valid until Dec 31, 2023 only |
| 43231513-SFT-001 | Business function specific software | PPSDM-0003 | Premier Core Support Package | <p>PREMIER SUPPORT for PARTNER (Thru) SERVICE BUNDLE 50 Problem Resolution Hours 100 Advisory Support Hours Service Delivery Management Included</p> <p>*or have a mix of PRS & ASH keeping PRS at 40 hours and ASH at 35 hours as the minimum (e.g. 40xPRS/110xASH or 115xPRS/35xASH, etc.,) **As-needed Problem Resolution Support is provided for online services. Purchased Problem Resolution Support hours will not be deducted for incidents opened against these technologies. ***If one orders one type of service and wish to exchange it for another type, you may apply equivalent value to an alternative service, where available, and agreed with your Customer Success Account Manager.</p> | ₱3,862,353.13 | ₱463,482.38 | ₱4,325,835.51 | Valid until Dec 31, 2023 only |
| 43231513-SFT-001 | Business function specific software | PPSDM-0002A | Premier Core Support PLUS Package | <p>PREMIER SUPPORT for PARTNER (Thru) SERVICE BUNDLE 50 Problem Resolution Support Hours (PRS) 50 Advisory Support Hours (ASH) Service Delivery Management Included PLUS the following Enhanced Solutions:</p> <p>500 x Enhanced Designated Engineering hours for PowerShell 500 x Enhanced Designated Engineering hours for O365 206 x Enhanced Designated Engineering hours for SCCM 700 x Enhanced Designated Engineering hours for PowerPlatform 500 x Enhanced Designated Engineering hours for Azure Data 300 x Enhanced Designated Engineering hours for Azure IaaS 500 x Enhanced Designated Engineering hours for Security</p> <p>*or have a mix of PRS & ASH keeping PRS at 50hours ASH at 50hours as the minimum (e.g. 40xPRS/60xASH, 65xPRS/35xASH..) **As-needed Problem Resolution Support is provided for online services. Purchased Problem Resolution Support hours will not be deducted for incidents opened against these technologies. ***If one orders one type of service and wish to exchange it for another type, you may apply equivalent value to an alternative service, where available, and agreed with your Customer Success Account Manager.</p> | ₱63,346,958.69 | ₱7,601,635.04 | ₱70,948,593.73 | Valid until Dec 31, 2023 only |



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| 43231513-SFT-001 | Business function specific software | SfMC-0001 | Support for Mission Critical For Intelligent Cloud Solutions (Renewal) | <p>Most advanced support offering from Microsoft for solutions. This packaged, in-depth solution offers proactive and reactive support from a trusted, outcome-oriented team familiar with your solution and environment.</p> <p>Bundled Pricing Comprising of</p> <ul style="list-style-type: none"> Mission Critical Advisory Support Hours Included Mission Critical Solution Team Included Mission Critical Unlimited RAP as a Service Included Mission Critical Discovery Assessment - M1 Renew Included Mission Critical Optimization Assessment - M1 Renew Included Mission Critical Supportability Assessment - M1 Renew Included Mission Critical ARR Problem Resolution As-needed Mission Critical Problem Resolution As-needed Azure Rapid Response Fee Included Designated Support Engineering Azure PaaS x 900 Hours Service Delivery Management Included | ₱52,246,784.69 | ₱6,269,614.16 | ₱58,516,398.85 | |
| 43231513-SFT-001 | Business function specific software | SfMC-0002 | Support for Mission Critical For O365 | <p>Most advanced support offering from Microsoft for solutions. This renewal packaged, in-depth solution offers proactive and reactive support from a trusted, outcome-oriented team familiar with your solution and environment.</p> <p>Bundled Pricing Comprising of</p> <ul style="list-style-type: none"> Mission Critical Solution Team Included Mission Critical Advisory Support Hours Included Service Delivery Management Included Mission Critical Problem Resolution As-needed Mission Critical Discovery Assessment - M1 New Included Mission Critical Optimization Assessment - M1 New Included Mission Critical Supportability Assessment - M1 New Included Designated Support Engineering O365 x 500 Hours Designated Support Engineering Platforms x 300 Hours Mission Critical Proactive Service - Generic x 1 | ₱26,290,152.25 | ₱3,154,818.27 | ₱29,444,970.52 | |



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| 43231513-SFT-001 | Business function specific software | MESR-0001 | MS Enterprise Support Package 1 | MICROSOFT UNIFIED ENTERPRISE SUPPORT (Thru PARTNER BROKER) SERVICE As-Needed Problem Resolution Support Services for MS-Supported Technologies As-Needed Advisory Support Services for MS-Supported Technologies On-Demand Assessments On-Demand Learning FLEX-ALLOWANCE for Proactive Services (Subsidy) Service Delivery Management Services Included PROACTIVE SERVICES - 500 x Enhanced Designated Engineering (EDE) hours for PowerShell - 500 x EDE hours for O365 - 206 x EDE hours for SCCM - 700 x EDE hour for PowerPlatform - 500 x EDE hours for Azure Data - 300 x EDE hours for Azure IaaS - 500 x EDE for Security Support for Mission Critical For O365 Most advanced support offering from Microsoft for solutions. This renewal packaged, in-depth solution offers proactive and reactive support from a trusted, outcome-oriented team familiar with your solution and environment. Bundled Pricing Comprising of Mission Critical Solution Team Included Mission Critical Advisory Support Hours Included Service Delivery Management Included Mission Critical Problem Resolution As-needed Mission Critical Discovery Assessment - M1 New Included Mission Critical Optimization Assessment - M1 New Included Mission Critical Supportability Assessment - M1 New Included 500 x EDE hours for O365 300 x EDE hours for Platforms | ₱146,534,781.37 | ₱17,584,173.76 | ₱164,118,955.13 | Unified Enterprise Support for DepEd |
| 43231513-SFT-001 | Business function specific software | MESR-0002 | MS Enterprise Support Package 2 | MICROSOFT UNIFIED ENTERPRISE SUPPORT (Thru PARTNER BROKER) SERVICE As-Needed Problem Resolution Support Services for MS-Supported Technologies As-Needed Advisory Support Services for MS-Supported Technologies On-Demand Assessments On-Demand Learning FLEX-ALLOWANCE for Proactive Services (Subsidy) Service Delivery Management Services Included Proactive Services/ADD-ONS: 2 x Office 365 Security Optimization Assessments 2 x Office 365 Security Optimization Remediation 300 x Enhanced Designated Engineer hours for IaaS 400 x Enhanced Designated Engineer hours for Security 400 x Enhanced Designated Engineer hours for Data & AI | ₱26,785,714.29 | ₱3,214,285.71 | ₱30,000,000.00 | Unified Enterprise Support for PCSO |



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| 43231513-SFT-001 | Business function specific software | MESR-0004 | MS Enterprise Support Package 4 with Exchange Migration Assistance Package | MICROSOFT ENTERPRISE SUPPORT RENEWAL (Thru PARTNER BROKER) SERVICE As-Needed Problem Resolution Support Services for MS-Supported Technologies As-Needed Advisory Support Services for MS-Supported Technologies On-Demand Assessments On-Demand Learning FLEX-ALLOWANCE for Proactive Services (subsidy) Service Delivery Management Services Included Onboarding Accelerator - Deployment and Migration Assistance for Exchange Server Base + 3 x Addon The Onboarding Accelerator – Deployment and Migration Assistance for Exchange Server consists of 6 structured phases aligning to major milestones in both implementation and migration project scenarios. The answers to "Are we ready to start? Do any new product features make sense for our environment? What kind of hardware do we need?" are addressed during the Phase 1 engagement and help define the tasks required for a successful Exchange installation that meets all business requirements for email transport, storage, and availability. The following Phases provide a framework for resource allocation and task scheduling to smoothly implement the latest version of Exchange into your environment quickly with low risk. Base + 3 x Addons = covers 5 out of the 6 structured phases | ₱8,673,500.00 | ₱1,040,820.00 | ₱9,714,320.00 | Unified Enterprise Support for HDMF |
| 43231513-SFT-001 | Business function specific software | MESR-0008 | MS Enterprise Support Package 8 | MICROSOFT UNIFIED ENTERPRISE SUPPORT (Thru PARTNER BROKER) SERVICE As-Needed Problem Resolution Support Services for MS-Supported Technologies As-Needed Advisory Support Services for MS-Supported Technologies On-Demand Assessments On-Demand Learning FLEX-ALLOWANCE for Proactive Services (subsidy) Service Delivery Management Services Included Proactive Services/ADD-ONS with Flex Allowance applied: 12 x Custom Proactive Remote Days | ₱3,610,500.00 | ₱433,260.00 | ₱4,043,760.00 | Unified Support for all DBM. For all supported Microsoft Technologies with custom support days to be used for Power Platform enablement and remediation support assistance for AD project |
| 43231513-SFT-001 | Business function specific software | MESR-0009 | MS Enterprise Support Package 9 | MICROSOFT UNIFIED ENTERPRISE SUPPORT (Thru PARTNER BROKER) SERVICE As-Needed Problem Resolution Support Services for MS-Supported Technologies As-Needed Advisory Support Services for MS-Supported Technologies On-Demand Assessments On-Demand Learning FLEX-ALLOWANCE for Proactive Services (subsidy) Service Delivery Management Services Included Proactive Services/ADD-ONS with Flex Allowance applied: 7 x Custom Proactive Remote Days | ₱5,544,625.14 | ₱665,355.02 | ₱6,209,980.16 | Unified Support for all DBP. For all supported Microsoft Technologies with custom support days to be used for remediation support assistance for the SCCM Healthcheck (2 days) for support assistance for the AD migration project (5 days) |
| 43231513-SFT-001 | Business function specific software | MESR-0010 | MS Enterprise Support Package 10 | MICROSOFT UNIFIED ENTERPRISE SUPPORT (Thru PARTNER BROKER) SERVICE As-Needed Problem Resolution Support Services for MS-Supported Technologies As-Needed Advisory Support Services for MS-Supported Technologies On-Demand Assessments On-Demand Learning FLEX-ALLOWANCE for Proactive Services (subsidy) Service Delivery Management Services Included Proactive Services/ADD-ONS with Flex Allowance applied: Office 365 Security Optimization Assessment Office 365 Security Optimization Assessment Remediation Assistance Accelerate - Microsoft Teams Governance, Security and Compliance 1 x Custom Proactive Remote (1 day) | ₱19,207,329.87 | ₱2,304,879.58 | ₱21,512,209.45 | Unified Support for all Supreme Court. For all supported Microsoft Technologies with Proactive Services for Microsoft Office 365. |



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| 43231513-SFT-001 | Business function specific software | AOS-0001 | Problem Resolution Support Hours Add-On (10 Hours) | Problem Resolution Support Hours - Assistance for problems with specific symptoms encountered while using Microsoft products, where there is a reasonable expectation that the problems are caused by Microsoft products *As-needed Problem Resolution Support is provided for online services. Purchased Problem Resolution Support hours will not be deducted for incidents opened against these technologies. | ₱272,188.13 | ₱32,662.58 | ₱304,850.71 | |
| 43231513-SFT-001 | Business function specific software | AOS-0002 | Advisory Services Hours Add-On (10 Hours) | Phone-based support on short-term, unplanned, issues that typically includes advice, guidance, and knowledge transfer which are intended to help deploy and implement Microsoft technologies in ways that avoid common support issues and that can decrease the likelihood of system outages. | ₱272,188.13 | ₱32,662.58 | ₱304,850.71 | |
| 43231513-SFT-001 | Business function specific software | AOS-0003 | Risk Assessment Program as a Service PLUS | Risk Assessment Program as a Service is a proactive service delivered by a Microsoft accredited engineer to diagnose potential issues on a Microsoft Platform/technology. An automated assessment of a Microsoft technology implementation is conducted, with data collected and analyzed remotely by Microsoft to create a finding report containing recommendations. A customized 2-day onsite component is included to the remotely conducted data collection, submission, and results review experience customers get. The 2-days onsite are focused on driving remediation planning and knowledge transfer with the customer. | ₱1,635,748.44 | ₱196,289.81 | ₱1,832,038.25 | |
| 43231513-SFT-001 | Business function specific software | AOS-0004 | Custom Proactive Remote 1 (1 day) | A customized remote engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes.Focus areas are on maintenance services, optimization services, remediation services and training services. | ₱282,329.69 | ₱33,879.56 | ₱316,209.25 | |
| 43231513-SFT-001 | Business function specific software | AOS-0005 | Custom Proactive Remote 2 (2 days) | A customized remote engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes.Focus areas are on maintenance services, optimization services, remediation services and training services. | ₱589,559.38 | ₱70,747.13 | ₱660,306.51 | |
| 43231513-SFT-001 | Business function specific software | AOS-0006 | Custom Proactive Remote 3 (3 days) | A customized remote engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes.Focus areas are on maintenance services, optimization services, remediation services and training services. | ₱863,589.06 | ₱103,630.69 | ₱967,219.75 | |
| 43231513-SFT-001 | Business function specific software | AOS-0007 | Custom Proactive Remote 4 (4 days) | A customized remote engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes.Focus areas are on maintenance services, optimization services, remediation services and training services. | ₱1,162,518.75 | ₱139,502.25 | ₱1,302,021.00 | |
| 43231513-SFT-001 | Business function specific software | AOS-0008 | Custom Proactive Remote 5 (5 days) | A customized remote engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes.Focus areas are on maintenance services, optimization services, remediation services and training services. | ₱1,399,198.44 | ₱167,903.81 | ₱1,567,102.25 | |
| 43231513-SFT-001 | Business function specific software | AOS-0009 | Custom Proactive Onsite 1 (1 day) | A customized onsite engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes.Focus areas are on maintenance services, optimization services, remediation services and training services. | ₱365,329.69 | ₱43,839.56 | ₱409,169.25 | |
| 43231513-SFT-001 | Business function specific software | AOS-0010 | Custom Proactive Onsite 2 (2 days) | A customized onsite engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes.Focus areas are on maintenance services, optimization services, remediation services and training services. | ₱655,959.38 | ₱78,715.13 | ₱734,674.51 | |
| 43231513-SFT-001 | Business function specific software | AOS-0011 | Custom Proactive Onsite 3 (3 days) | A customized onsite engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes.Focus areas are on maintenance services, optimization services, remediation services and training services. | ₱954,889.06 | ₱114,586.69 | ₱1,069,475.75 | |
| 43231513-SFT-001 | Business function specific software | AOS-0012 | Custom Proactive Onsite 4 (4 days) | A customized onsite engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes.Focus areas are on maintenance services, optimization services, remediation services and training services. | ₱1,253,818.75 | ₱150,458.25 | ₱1,404,277.00 | |
| 43231513-SFT-001 | Business function specific software | AOS-0013 | Custom Proactive Onsite 5 (5 days) | A customized onsite engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes.Focus areas are on maintenance services, optimization services, remediation services and training services. | ₱1,561,048.44 | ₱187,325.81 | ₱1,748,374.25 | |
| 43233205-SFT-014 | Security and protect | AOS-0014 | O365 Security Optimization Assessment | The Office 365 Security Optimization Assessment is a 4-day proactive engagement created by Microsoft Services designed to help you identify recommended practices to protect your Office 365 environment and in particular your email environment. | ₱1,531,998.44 | ₱183,839.81 | ₱1,715,838.25 | |



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| 43231513-SFT-001 | Business function specific software | AOS-0015 | Adoption Coaching (10-Day) | The Adoption Coaching service is a two-week, time-boxed engagement where a Microsoft Adoption Coach provides expertise and guidance around strategies to change employee behavior so that you can realize business value from your Microsoft technology investment. This offer includes support in the development and execution of your adoption strategy around the people side of change. As part of this engagement, you will have access to expertise, knowledge and associated Microsoft IP in support of your adoption program. | ₱3,047,656.25 | ₱365,718.75 | ₱3,413,375.00 | |
| 43231513-SFT-001 | Business function specific software | AOS-0016 | Designated Support Engineering Base (200 hours) | Designated Support Engineering (DSE) provides assistance that is tailored to a specific customer environment and helps achieve a desired outcome. DSE resources are allocated, prioritized and assigned based on mutual agreement and are available during normal business hours, to support specific Microsoft products and technologies. Price reflected is for 300 hours which is the minimum for a DSE engagement. This will need to properly scoped with the customer. | ₱3,847,050.00 | ₱461,646.00 | ₱4,308,696.00 | |
| 43231513-SFT-001 | Business function specific software | AOS-0017 | Designated Support Engineering Base (300 hours) | Designated Support Engineering (DSE) provides assistance that is tailored to a specific customer environment and helps achieve a desired outcome. DSE resources are allocated, prioritized and assigned based on mutual agreement and are available during normal business hours, to support specific Microsoft products and technologies. Price reflected is for 300 hours which is the minimum for a DSE engagement. This will need to properly scoped with the customer. | ₱5,503,937.50 | ₱660,472.50 | ₱6,164,410.00 | |
| 43231513-SFT-001 | Business function specific software | AOS-0018 | Designated Support Engineering Add on (10-hours) | Additional DSE Hours to the DSE Base Engagement *Designated Support Engineering Base required | ₱205,637.69 | ₱24,676.52 | ₱230,314.21 | |
| 43233205-SFT-014 | Security and protect | AOS-0019 | Office 365 Security Optimization Assessment Remediation Assistance | The Office 365 Security Optimization Assessment Remediation service is designed to assist your organization with remediating the findings from the Office 365 Security Optimisation Assessment. These findings focus on three cybersecurity functions: Protect, Detect, and Respond. During the engagement we focus on implementing the Strongly Recommended and Recommended findings from the remediation planning sheet that have Moderate or Low user impact for a pilot set of users. | ₱1,072,256.25 | ₱128,670.75 | ₱1,200,927.00 | |
| 43233205-SFT-014 | Security and protect | AOS-0020 | Accelerate - Microsoft Teams Governance, Security and Compliance | This 3 day delivery focuses on Governance, Security and Compliance strategy for Microsoft Teams tailored to the customers organizational and regulatory requirements. Skilled engineers will drive the analysis through in depth discussion, feature demonstration, and guidance to ensure the customer's Teams deployment is governed by best practices and meets security and compliance requirements | ₱996,051.88 | ₱119,526.23 | ₱1,115,578.11 | |
| 43231513-SFT-001 | Business function specific software | AOS-0021 | Activate: Office 365 Threat Investigation and Response Tools | Threat investigation and response capabilities in Office 365 help security analysts and administrators protect their organization's Microsoft 365 users by making it easy to identify, monitor, and understand cyberattacks.. This engagement help with understanding threat investigation and response tools and how to use them. | ₱656,737.50 | ₱78,808.50 | ₱735,546.00 | |
| 43231513-SFT-001 | Business function specific software | AOS-0022 | MS Endpoint Configuration Manager: Advanced Dashboards | TheCMAD solution (Configuration Manager Advanced Dashboards) delivers adata-driven reporting overview of the System Center Configuration Managerenvironment. This solution consists of a rich set of dashboards designed to deliver real-timereporting of ongoing activity in your Configuration Manager environment NativeConfiguration Manager Reports are not replaced with this solution, the CMADsolution amplifies the data they show by providing additional data insights. Thedashboards in this solution were created based on field experience and oncustomers' needs to provide an overall view of various Configuration Managerfunctionality. The embedded charts and graphics provide details across theentire infrastructure. | ₱804,503.44 | ₱96,540.41 | ₱901,043.85 | |
| 43231513-SFT-001 | Business function specific software | WSP-NET-O | WorkshopPLUS - .NET Core: Developing Cross Platform Web Apps with ASP.NET Core - Open Workshop | .NET Core: Developing Cross-Platform Web Apps with ASP.NET Core WorkshopPLUS is an instructor-led WorkshopPLUS meant to help the participants establish and learn fundamentals of ASP.NET Core 6 before diving deep into advanced scenarios of cross-platform web application development with ASP.NET Core. Through a series of instructor-led lectures, demos, and hands-on labs, the participants will be able to gain a practical understanding of the latest versions of .NET 6, ASP.NET Core, Razor, Web API and migration to .NET 6. Minimum of 4 participants for Workshop to push thru and can accommodate up to 16 participants | ₱304,589.47 | ₱36,550.74 | ₱341,140.21 | |
| 43231513-SFT-001 | Business function specific software | WSP-NET-C | WorkshopPLUS - .NET Core: Developing Cross Platform Web Apps with ASP.NET Core - Closed Workshop | .NET Core: Developing Cross-Platform Web Apps with ASP.NET Core WorkshopPLUS is an instructor-led WorkshopPLUS meant to help the participants establish and learn fundamentals of ASP.NET Core 6 before diving deep into advanced scenarios of cross-platform web application development with ASP.NET Core. Through a series of instructor-led lectures, demos, and hands-on labs, the participants will be able to gain a practical understanding of the latest versions of .NET 6, ASP.NET Core, Razor, Web API and migration to .NET 6. Can accommodate up to 16 participants | ₱1,527,186.91 | ₱183,262.43 | ₱1,710,449.34 | |



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| 43231513-SFT-001 | Business function specific software | WSP-NETADV-O | Workshop - .NET Advanced Production Level Debugging - Open Workshop | Advanced Production Level Debugging is a 3 day L400 workshop that talks about tools and techniques commonly used by Microsoft engineers to troubleshoot production issues. The students will learn how to isolate and debug problems using Windbg rather than using Visual Studio. The course develops the skills required to troubleshoot and resolve common production scenarios such as hangs, crashes, and memory leaks in any managed (both Desktop and Web) applications. Coverage includes either Microsoft® .NET Framework 2.0/3.0/3.5 or 4.0 and focuses on debugging both during testing and after the application has been released into production. 3 days Minimum of 4 participants for Workshop to push thru and can accommodate up to 16 participants | ₱228,262.47 | ₱27,391.50 | ₱255,653.97 | |
| 43231513-SFT-001 | Business function specific software | WSP-NETADV-C | Workshop - .NET Advanced Production Level Debugging - Closed Workshop | Advanced Production Level Debugging is a 3 day L400 workshop that talks about tools and techniques commonly used by Microsoft engineers to troubleshoot production issues. The students will learn how to isolate and debug problems using Windbg rather than using Visual Studio. The course develops the skills required to troubleshoot and resolve common production scenarios such as hangs, crashes, and memory leaks in any managed (both Desktop and Web) applications. Coverage includes either Microsoft® .NET Framework 2.0/3.0/3.5 or 4.0 and focuses on debugging both during testing and after the application has been released into production. 3 days Can accommodate up to 16 participants | ₱1,320,126.41 | ₱158,415.17 | ₱1,478,541.58 | |
| 43231513-SFT-001 | Business function specific software | WSP-MODNET | Workshop - Modernizing Enterprise Apps with .NET - 3 Days | Increase your digital capability and skills to better develop, implement and manage next generation of cloud solutions. Focus on upskilling topics that will help you get on course for your Modernization journey by leveraging Azure services like API Management, App Service Environment, Azure Container apps, monitoring etc. Work with a Microsoft cloud solutions expert to understand your needs and ensure you are ramping on the right topics to accelerate your Modernization journey. 3 days Can accommodate up to 16 participants | ₱1,205,636.21 | ₱144,676.35 | ₱1,350,312.56 | |
| 43233205-SFT-014 | Security and protect | WSP-SQL1-C | WorkshopPLUS - Data AI: SQL Security Essentials - Closed Workshop | This course will provide attendees with the deep knowledge of hardening and securing SQL Server using different built-in features and techniques. It also covers audit strategy according to business needs, certificates to protect data, Policy Based Management, hardening Windows and SQL Server and forensic techniques to identify attacks and act upon consequence. This workshop is targeted at Architect, Database Admins and Security Admins. 3 days Can accommodate up to 16 participants | ₱1,374,371.47 | ₱164,924.58 | ₱1,539,296.05 | |
| 43233205-SFT-014 | Security and protect | WSP-SQL1-O | WorkshopPLUS - Data AI: SQL Security Essentials - Open Workshop | This course will provide attendees with the deep knowledge of hardening and securing SQL Server using different built-in features and techniques. It also covers audit strategy according to business needs, certificates to protect data, Policy Based Management, hardening Windows and SQL Server and forensic techniques to identify attacks and act upon consequence. This workshop is targeted at Architect, Database Admins and Security Admins. | ₱287,627.65 | ₱34,515.32 | ₱322,142.97 | |
| 43231513-SFT-001 | Business function specific software | WSP-SQL2-C | WorkshopPLUS - SQL Server: AlwaysOn Availability Groups and Failover Cluster Instances - Monitoring and Troubleshooting - Closed Workshop | This course will provide you the knowledge of troubleshooting problems and exploring the tools available to monitor, troubleshoot and identify the cause of common SQL Server AlwaysOn Availability Groups (AG) and Failover Cluster Instances (FCI) issues. Most of the content can be applied across all supported versions of SQL Server AlwaysOn AG and FCI. This workshop is targeted at SQL Server Architects, Database Administrators, IT professionals, and SQL Server support staff who wish to formulate a practiced approach to SQL Server AlwaysOn Availability Groups and Failover Clustering monitoring and troubleshooting 3 days Can accommodate up to 16 participants | ₱1,374,371.47 | ₱164,924.58 | ₱1,539,296.05 | |
| 43231513-SFT-001 | Business function specific software | WSP-SQL2-O | WorkshopPLUS - SQL Server: AlwaysOn Availability Groups and Failover Cluster Instances - Monitoring and Troubleshooting - Open Workshop | This course will provide you the knowledge of troubleshooting problems and exploring the tools available to monitor, troubleshoot and identify the cause of common SQL Server AlwaysOn Availability Groups (AG) and Failover Cluster Instances (FCI) issues. Most of the content can be applied across all supported versions of SQL Server AlwaysOn AG and FCI. This workshop is targeted at SQL Server Architects, Database Administrators, IT professionals, and SQL Server support staff who wish to formulate a practiced approach to SQL Server AlwaysOn Availability Groups and Failover Clustering monitoring and troubleshooting | ₱287,627.65 | ₱34,515.32 | ₱322,142.97 | |



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| Code | APP CSE Description | Part Number | Item Name | Service Description | Fulfiller's Price (PHP) | Add : 12% VAT | Consignment Price of MS Software and Licenses (PHP) | Comments |
|------------------|-------------------------------------|-------------|--|--|-------------------------|---------------|---|----------|
| 43231513-SFT-001 | Business function specific software | WSP-SQL3-C | WorkshopPLUS - SQL Server: AlwaysOn Availability Groups and Failover Cluster Instances - Setup and Configuration - Closed Workshop | Learn how to setup and configure a High Availability (HA) and Disaster Recovery (DR) solution using Availability Groups and Failover Cluster Instances (FCI). Provides in-depth technical and architecture details of implementing SQL Server AlwaysOn Availability Groups (AG) and Failover Cluster Instances (FCI). 3 days Can accommodate up to 16 participants | ₱1,374,371.47 | ₱164,924.58 | ₱1,539,296.05 | |
| 43231513-SFT-001 | Business function specific software | WSP-SQL3-O | WorkshopPLUS - SQL Server: AlwaysOn Availability Groups and Failover Cluster Instances - Setup and Configuration - Open Workshop | Learn how to setup and configure a High Availability (HA) and Disaster Recovery (DR) solution using Availability Groups and Failover Cluster Instances (FCI). Provides in-depth technical and architecture details of implementing SQL Server AlwaysOn Availability Groups (AG) and Failover Cluster Instances (FCI). | ₱287,627.65 | ₱34,515.32 | ₱322,142.97 | |
| 43231513-SFT-001 | Business function specific software | WSP-SQL4-C | WorkshopPLUS - SQL Server: Features and Administration - Closed Workshop | This course presents the key principles of fulfilling the role of an enterprise Database Administrator. This course will cover how to manage and monitor a SQL Server environment to meet Service Level Agreements (SLAs). The course also highlights new features with SQL Server and how they can be used in your environment. Labs and demonstrations reinforce the lessons and provide hands-on experience working with SQL Server 2019, Windows Server 2016, Windows Clustering, and SQL in a Linux environment. Specifically, this workshop will cover three core responsibilities of high availability and disaster recovery, performance, and security. 3 days Can accommodate up to 16 participants | ₱1,374,371.47 | ₱164,924.58 | ₱1,539,296.05 | |
| 43231513-SFT-001 | Business function specific software | WSP-SQL4-O | WorkshopPLUS - SQL Server: Features and Administration - Open Workshop | This course presents the key principles of fulfilling the role of an enterprise Database Administrator. This course will cover how to manage and monitor a SQL Server environment to meet Service Level Agreements (SLAs). The course also highlights new features with SQL Server and how they can be used in your environment. Labs and demonstrations reinforce the lessons and provide hands-on experience working with SQL Server 2019, Windows Server 2016, Windows Clustering, and SQL in a Linux environment. Specifically, this workshop will cover three core responsibilities of high availability and disaster recovery, performance, and security. 3 days Minimum of 4 participants for Workshop to push thru and can accommodate up to 16 participants | ₱287,627.65 | ₱34,515.32 | ₱322,142.97 | |
| 43231513-SFT-001 | Business function specific software | WSP-SQL5-C | WorkshopPLUS - SQL Server: Hands-on Troubleshooting - Closed Workshop | The SQL Server Hands-On troubleshooting workshop provides the knowledge and methods to troubleshoot, identify and solve issues on a Microsoft Azure VM (IaaS) or on-premises SQL Server instance. Through lecture, white-board discussions, and scenario-based instruction, this three-day workshop covers individual approaches for troubleshooting problems and explores the tools available to monitor, troubleshoot and identify the root cause of issues. Each day presents scenarios designed to provide participants with in-depth expertise, tools and hands-on experience to help troubleshoot specific SQL Server issues. 3 days Can accommodate up to 16 participants | ₱1,374,371.47 | ₱164,924.58 | ₱1,539,296.05 | |
| 43231513-SFT-001 | Business function specific software | WSP-SQL5-O | WorkshopPLUS - SQL Server: Hands-on Troubleshooting - Open Workshop | The SQL Server Hands-On troubleshooting workshop provides the knowledge and methods to troubleshoot, identify and solve issues on a Microsoft Azure VM (IaaS) or on-premises SQL Server instance. Through lecture, white-board discussions, and scenario-based instruction, this three-day workshop covers individual approaches for troubleshooting problems and explores the tools available to monitor, troubleshoot and identify the root cause of issues. Each day presents scenarios designed to provide participants with in-depth expertise, tools and hands-on experience to help troubleshoot specific SQL Server issues. 3 days Minimum of 4 participants for Workshop to push thru and can accommodate up to 16 participants | ₱287,627.65 | ₱34,515.32 | ₱322,142.97 | |



**Fulfillers Agreement for Microsoft Software and Licenses for Education Sector
Premier Support Price List for November 2023**

| Code | APP CSE Description | Part Number | Item Name | Service Description | Fulfiller's Price (PHP) | Add : 12% VAT | Consignment Price of MS Software and Licenses (PHP) | Comments |
|------------------|-------------------------------------|-------------|--|--|-------------------------|---------------|---|----------|
| 43231513-SFT-001 | Business function specific software | WSP-SQL6-C | WorkshopPLUS - SQL Server: Performance Tuning and Optimization - Closed Workshop | This course will provide you the knowledge to understand the key principles about the aspects of SQL Server that affect application performance. This course will cover the internals of the SQL Server engine such as the memory manager and the task scheduler, table and index structures, locking and concurrency, query optimization and programming efficiency. This workshop is targeted at database administrators and database developers. 4 days Can accommodate up to 16 participants | ₱1,832,494.90 | ₱219,899.39 | ₱2,052,394.29 | |
| 43231513-SFT-001 | Business function specific software | WSP-SQL6-O | WorkshopPLUS - SQL Server: Performance Tuning and Optimization - Open Workshop | This course will provide you the knowledge to understand the key principles about the aspects of SQL Server that affect application performance. This course will cover the internals of the SQL Server engine such as the memory manager and the task scheduler, table and index structures, locking and concurrency, query optimization and programming efficiency. This workshop is targeted at database administrators and database developers. 4 days Minimum of 4 participants for Workshop to push thru and can accommodate up to 16 participants | ₱381,797.02 | ₱45,815.64 | ₱427,612.66 | |

Milestone :

1. 15% upon contract signing.
2. 35% after acceptance of the 1st progress report which shall not be earlier than 2 months from contract signing.
3. 25% after acceptance of the 2nd progress report which shall not be earlier than 7 months from contract signing.
4. 25% after acceptance of the 3rd progress report which shall not be earlier than 10 months from contract signing.